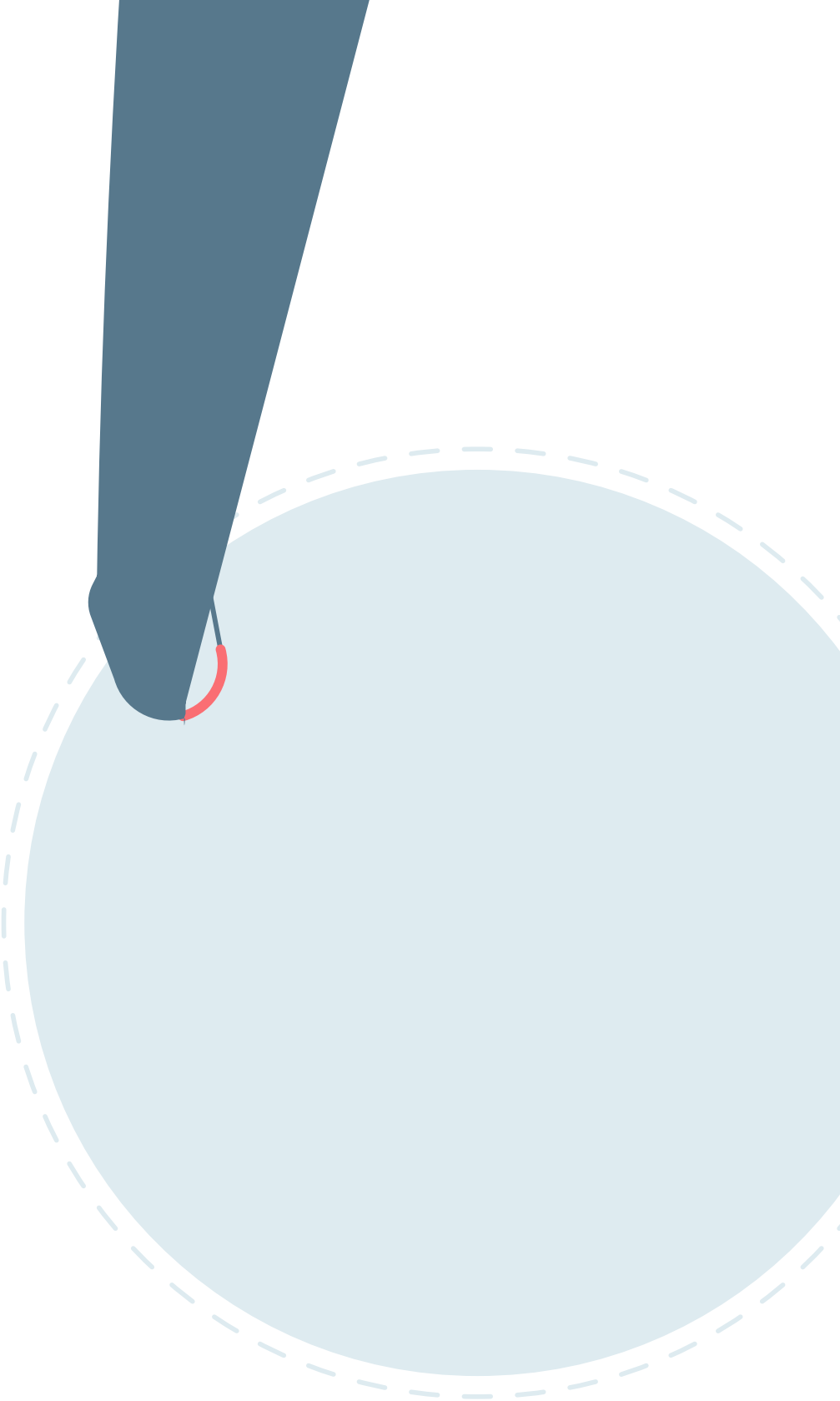

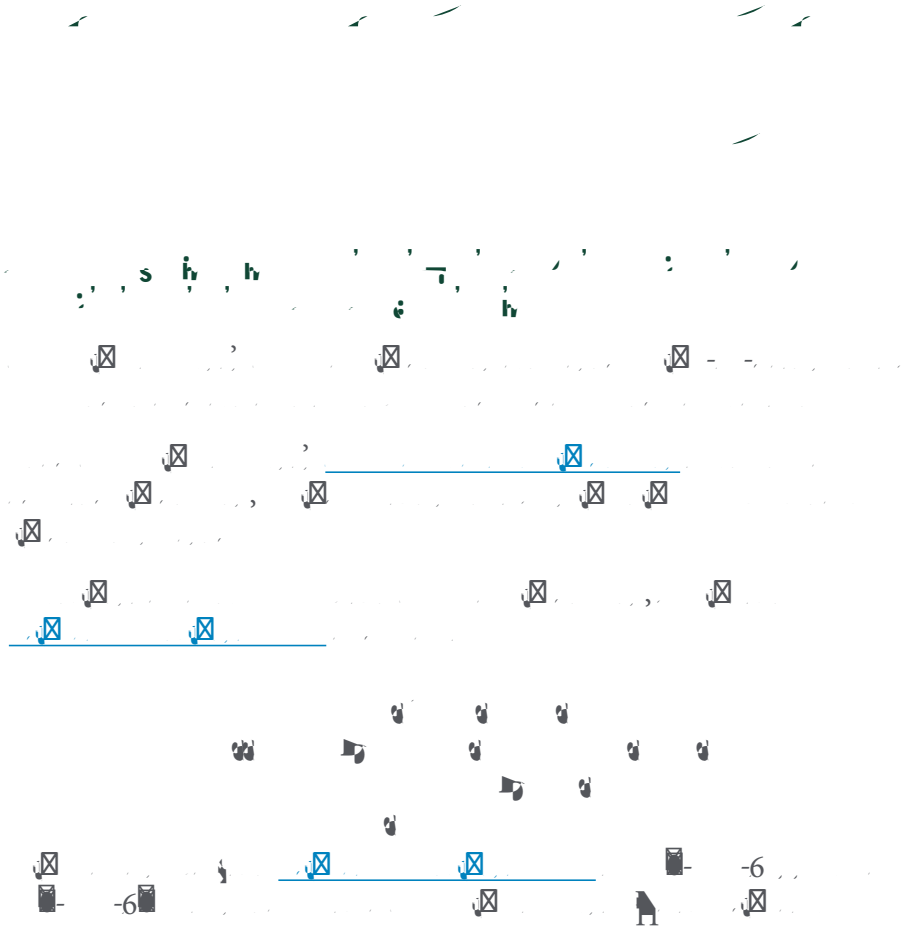

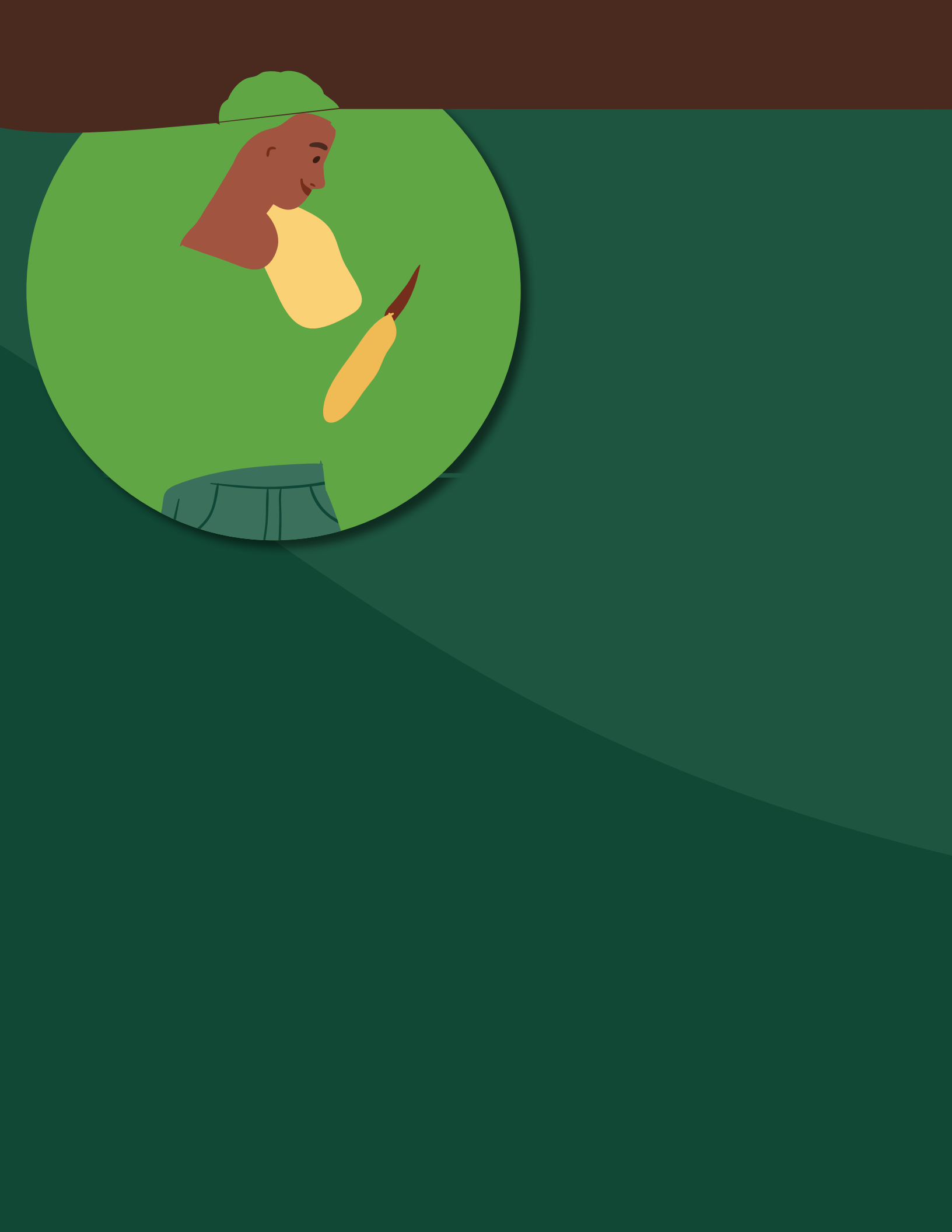

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Community First does not provide financial incentives (rewards) to physicians or employees who conduct Utilization Management (UM) activities for issuing decisions that deny, limit, or discontinue medical necessary covered services. Denials are based on the lack of medical necessity or the lack of a covered benefit.

Information on UM criteria utilized to make a decision can be provided by Member or authorized representative on an individual basis. Requests may be made by contacting Population Health Management (PHM) at 210-358-6050, Monday through Friday, from 8 a.m. to 5 p.m. and pressing “3,” when prompted, for authorization to request this information.

Community First’s UM staff is also available Monday through Friday, from 8 a.m. to 5 p.m. at 1-800-434-2347 to assist you with any questions you may have regarding the processing of a request for services. Calls received after hours are handled by an i142ece arerough FG

CPT Codes for Behavioral Health Billing				
Visit Type	**CPT**	**HCPCS**	**POS**	**UBREV**
Unspecified Visits	90791 90792 90832 90833 90834 90836 90837 90838 90839 90840 90845 90847 90849 90853 90875 90876 99221 99222 99223 99231 99232 99233 99238 99239 99251 99252 99253 99254 99255	N/A	N/A	N/A
BH Outpatient	98960 98961 98962 99078 99201 99202 99203 99204 99205 99211 99212 99213 99214 99215 99241 99242 99243 99244 99245 99341 99342 99343 99344 99345 99347 99348 99349 99350 99381 99382 99383 99384 99385 99386 99387 99391 99392 99393 99394 99395 99396 99397 99401 99402 99403 99404 99411 99412 99483 99492 99493 99494 99510	G0155 G0176 G0177 G0409 G0463 G0512 H0002 H0004 H0031 H0034 H0036 H0037 H0039 H0040 H2000 H2010 H2011 H2013 H2014 H2015 H2016 H2017 H2018 H2019 H2020 T1015	03 05 07 09 11 12 13 14 15 16 17 18 19 20 22 33 49 50 71 72	0510 0513 0515 0516 0517 0519 0520 0521 0522 0523 0526 0527 0528 0529 0900 0902 0903 0904 0911 0914 0915 0916 0917 0919 0982 0983
Partial Hospitalization or Intensive Outpatient	N/A	G0410 G0411 H0035 H2001 H2012 S0201 S9480 S9484 S9485	52	0905 0907 0912 0913
Observation with a Mental Health or Community Mental Health Center	99217 99218 99219 99220	N/A	53	N/A
Electroconvulsive Therapy	90870	N/A	N/A	N/A
Online Assessments	98969 98970 98971 98972 99421 99422 99423 99444 99457	G0071 G2010 G2012 G2061 G2062 G2063	N/A	N/A

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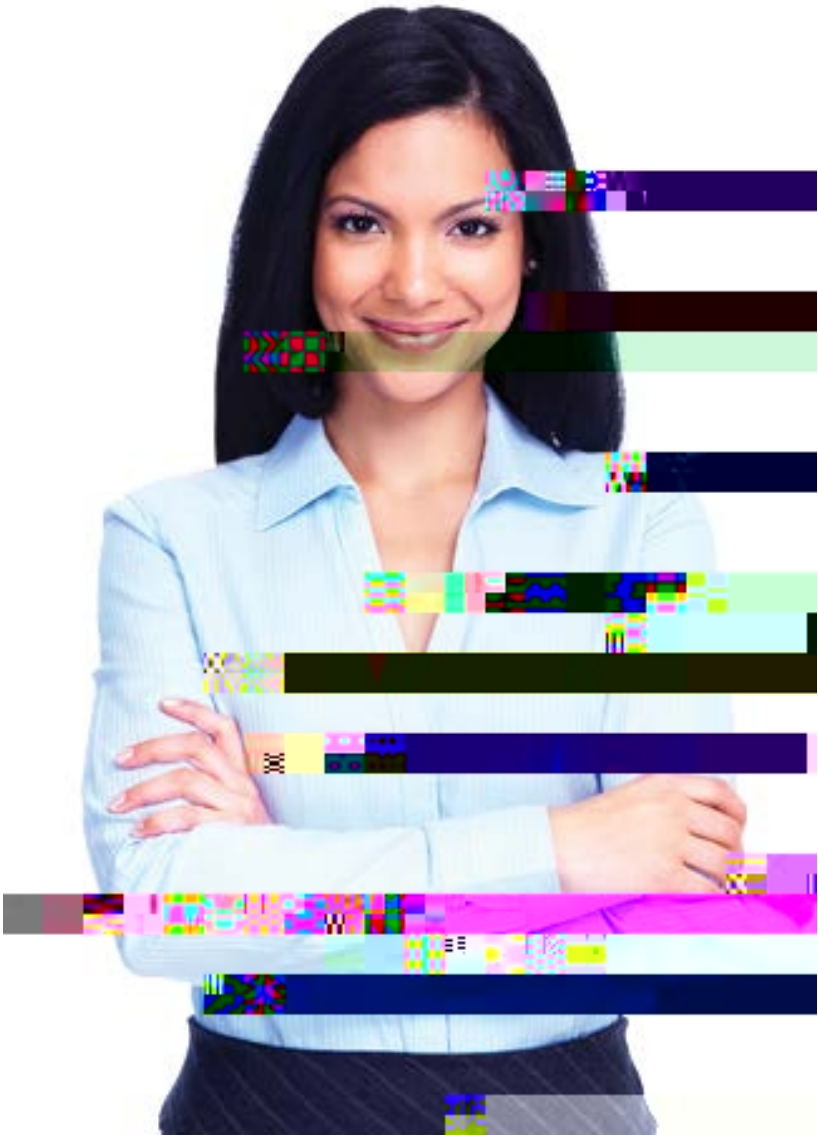

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The Texas Medicaid & Healthcare Partnership (TMHP) is requesting Providers review and update practice addresses within the Provider Enrollment and Management System (PEMS).

for acute bronchitis in otherwise healthy individuals and those with delayed or no antibiotic treatment.[2,3]

Strategies to assist can include[4,5]:

- Address patient concerns in a compassionate manner.
- Discuss expected course of illness and cough duration (2 to 3 weeks).
- Describe the infection as a viral illness rather than bacterial or a “chest cold”.
- Explain that antibiotics do not improve symptoms and can lead to adverse e ects and antibiotic resistance.
- Discuss the treatment plan and supportive therapy like over-the-counter medications.

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Our goal is to ensure proper testing and treatment of pharyngitis to prevent the

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CPT: Group A Strep Test	**87070, 87071, 87081, 87430, 87650-87652, 87880**

QUICK

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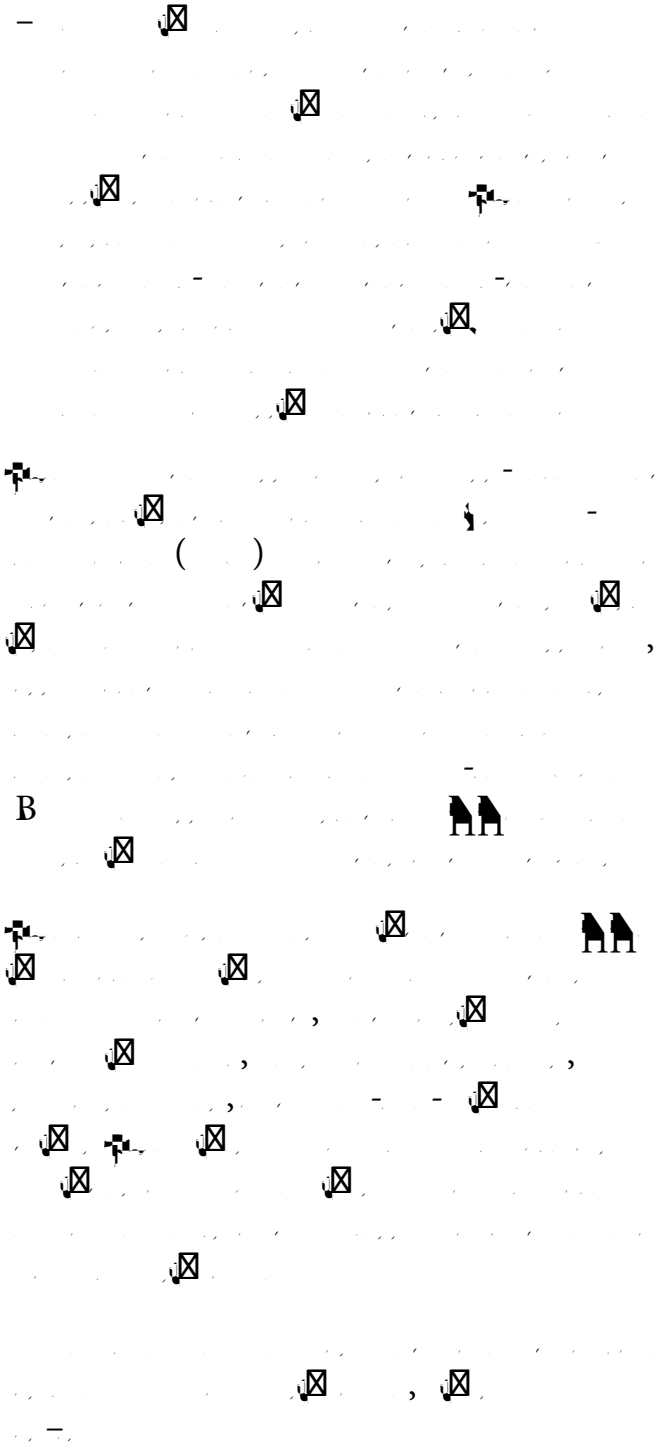
COMMFIRST	Availity LLC	COMMF	837P/837I
CFHP	ClaimMD	CFHP	837P/837I
Community First	Claim Logic	COMMF	837P/837I



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- Large Physician Groups
- Hospitals
- Rural Health Clinics (RHC)
- Federally Quali□ed Health Centers (FQHC)
- Urgent Care Centers

- Specialty Providers
- Pain Management
- Pharmacy/Infusion Services
- Labs
- Durable Medical Equipment (DME)

- Behavioral Health
- Intensive Outpatient Providers (IOP) and Inpatient Services
- Substance Use Disorder (SUD) Treatment Facilities
- Licensed Professional Counselors (LPC)
- Psychiatry
- Mid-Level Practitioners Specializing in Psychiatry
- ABA Therapy
- Social Work and Licensed Clinical Social Work (LCSW)
- Targeted Mental Health Case Management (TMCM)

- Nursing Facilities
- Assisted Living Facilities
- Adult Day Care
- Adult Foster Care
- Long-Term Support Services (LTSS)
- Consumer Directed Services (CDS)
- Adaptive Aids/Custom Home Modi□cation Providers
- Private Duty Nursing
- Respite Care
- Home Health

- Primary Care Physicians
- Pediatrics
- Texas Health Steps
- OB/GYN
- Doulas and Community Health Workers

- Physical Therapy
- Occupational Therapy
- Speech Therapy